

Coming
soon
to your
home!



Smart Water Meters

A Bellevue Smart Cities Initiative

The City of Bellevue is upgrading water meters to “**Smart**” Water Meter technology this year. **Your home is on the list for a meter upgrade in the next few weeks!** See reverse side to learn more about what to expect during the meter installation.

Find more information about the project at BellevueWA.gov/Smart-Water-Meter



Utilities

P.O. Box 90012
Bellevue, WA 98009

PRSRT STD
U.S. POSTAGE
PAID
BELLEVUE, WA
PERMIT NO. 61

Information
정보
सूचना
425-452-6800
Thống Tin
معلومات
اطلاعات
Информация

这张明信片提供了有关智慧水表的一项更改信息。您可以通过 BellevueWA.gov/Smart-Water-Meter 获取中文详情。

이 엽서는 스마트워터계량기 교체 관련 정보를 제공합니다. 자세한 정보는 BellevueWA.gov/Smart-Water-Meter 에서 확인해보실 수 있습니다.

На этой почтовой карточке представлена информация о переходе на “умные счетчики” воды. Более подробная информация на русском языке доступна по адресу: BellevueWA.gov/Smart-Water-Meter

Esta tarjeta postal ofrece información sobre el cambio a los medidores de agua inteligentes. Información disponible en español en BellevueWA.gov/Smart-Water-Meter

Tờ thông tin này cập nhật thay đổi về dự án Đồng hồ nước thông minh. Vui lòng tìm hiểu thêm tại trang web: BellevueWA.gov/Smart-Water-Meter (có hỗ trợ Tiếng Việt)

For alternate formats, interpreters, or reasonable accommodation requests, please phone at least 48 hours in advance 425-452-5215 (voice) or email jguthrie@bellevuewa.gov. For complaints regarding accommodations, contact City of Bellevue ADA/Title VI Administrator at 425-452-6168 (voice). If you are deaf or hard of hearing, dial 711. All meetings are wheelchair accessible.



Your water is getting smarter!

Bellevue Utilities will be in your neighborhood **in the next few weeks** to install your new Smart Water Meter. Some important things to know about your Smart Water Meter installation:

- **KUS is the authorized contractor.** Installers will use a KUS vehicle and provide proper identification if requested.
- **No home entry is needed.** Installers will access the water meter box, usually at the edge of your property near the road.
- **Expect a short water service interruption during installation—** typically about 15 minutes. You'll be asked to turn off all water-using fixtures during the installation.
- **You can help get ready for the installation** by clearing any plants, debris or objects that might restrict access to your water meter box.
- **Installers will check with you before starting work.** An installer will knock on your door before performing the installation so you aren't surprised by the temporary service interruption. If you can't answer the door, the installer will check the meter for signs of water use. If water is being used, they will perform the installation at a different time.
- **If you are not home,** the installer will leave a door tag letting you know that your meter has been changed and who to contact if you have any questions or concerns.
- **We will monitor the installation carefully** to make sure the meter is working right.

If you have any questions about your meter installation, please contact us at 425-452-6973 or SmartWater@bellevuewa.gov.



Utilities

Bellevue Utilities is replacing outdated, manually-read water meters with new, wireless-read technology. Your new meter will allow you to track your home's water use*, spot leaks quickly, and possibly save money by reducing water consumption. **The online customer portal will be available after the city-wide meter upgrades have been completed.*